Forgot Username?
If you have forgotten your username, you can complete the following steps to recall your username. On the Login page, the user will need to click on “Forgot Username?”

You will need to identify yourself using either Employee ID or SSN. Since you have forgotten your email, click ‘No’ on the first question and select ‘Yes’ on Employee ID. On the next screen, additional information will be needed such as last 4 digits of your SSN, home Zip Code and birth date.
The system will then return the email address you used during registration.

If you still remember your password, click ‘Continue’ to sign in. If you no longer have access to the email, you will need to contact the WTW Dependent Verification Center at 1-855-722-9663.